

Avery Dennison[®] Automotive Window Film Terms and Conditions

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Revision 1

General Warranty Statement: Avery Dennison[®] Product Limited Express Warranty

Avery Dennison warrants to the original film purchaser that professionally installed Avery Dennison Automotive Solar Control Films and Safety Films will not bubble, peel, crack, delaminate, demetallise and/or fade to purple for the lifetime of the film after the initial installation.

This warranty is not transferable if there is a change in ownership of the vehicle.

Subject to the applicable Law, the obligation of Avery Dennison under these warranties is limited to replacement of products not conforming to the warranties outlined above. Warranty claims are settled by number and type of windows to be re-installed and claims are limited to the original invoice value.

The benefits under this warranty are in addition to other rights and remedies under a law in relation to goods or services to which the warranty relates.

*This warranty is expressly conditioned on the installer/purchaser ensuring that each individual vehicle where the Avery Dennison Window Film is being installed to, is recorded using the provided Warranty Registration Form. Information, including company name, installer name, installation date, location, vehicle make, model, colour, VIN, lot/ref numbers of Avery Dennison Product used are required in order to validate the warranty.

The Automotive Window Film Warranty Form can be found here:

<https://graphicsap.averydennison.com/warranty>

What can you expect after installation?

Like all products that use an adhesive, the adhesive must be allowed to dwell to achieve a proper adhesion to the glass. You may see some changes in the appearance of the film while this is occurring. These changes are normal at this time and do not affect the performance of the film.

Although the film appears perfect at first, you may see it become hazy and milky, develop bubbles or an "orange peel effect". This is quite normal. After the adhesive reaches ultimate adhesion, these apparent imperfections will disappear.

Depending on film type and thickness, dwell time can take from 3 to 90 days under normal conditions. The weather, humidity and the amount of sunlight falling on the glass can affect the adhesion. Environmental conditions can also affect the adhesion, times tends to be faster in summer and slower in winter.

Above all, do not roll windows up and down until ultimate adhesion has been achieved.

A few small particles or "points" may remain. They are usually visible only from the outside and are inherent in film adhesives. Any such points do not affect the performance or life of the film in any way.

Note - Safety and Security film does not attain its full strength and functionality until the adhesive has reached ultimate adhesion.

Final Appraisal

Final inspection of the film and finished product should not be conducted until final adhesion has been achieved. Final inspection should be done from the optimum distance of about 1 metre, when inspecting the film, try to look through rather than at the film.

It is possible that some apparent defects may be in the glass, rather than the film.

Insurance

We recommend that you inform your motor vehicle insurance company that window film has been installed in your vehicle. Usually there is no additional premium and the cost of replacing the film is then covered.

Caring for your Window Film

Your windows must remain closed for at least 24 hours after tinting.

Your Avery Dennison film is made of polyester, which is tough and scratch-resistant. Although it is tough, the film is not as hard as glass and can be damaged by abrasion or improper care and maintenance. Here are some simple rules which will prolong the life of your film:

- Do not clean the film for at least 4 weeks
- Do not attach anything at all to the film with adhesive or suction cups
- Never clean the film with abrasive or ammonia based products
- Never use a brush to clean the film
- Do use warm water and a mild detergent

Avery Dennison warrants that its Products meet its specifications. Avery Dennison gives no other express or implied guarantees or warranties with respect to the Products, including but not limited to, any implied warranties of merchantability, fitness for any particular use and/or non infringement. All Avery Dennison products are sold with the understanding that the purchaser has independently determined the suitability of such products for its purposes. The period of warranty is one (1) year from the date of shipment unless expressly provided otherwise in the product data sheet. All Avery Dennison's products are sold subject to Avery Dennison's general terms and conditions of sale, see <https://graphicsap.averydennison.com/terms>. Avery Dennison's aggregate liability to Purchaser, whether for negligence, breach of contract, misrepresentation or otherwise, shall in no circumstances exceed the price of the defective, non-conforming, damaged or undelivered Products which give rise to such liability as determined by net price invoices to Purchaser in respect of any occurrence or series of occurrences. In no circumstances shall Avery Dennison be liable to Purchaser for any indirect, incidental or consequential loss, damage or injury, including without limitation, loss of anticipated profits, goodwill, reputation, or losses or expenses resulting from third party claims.

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